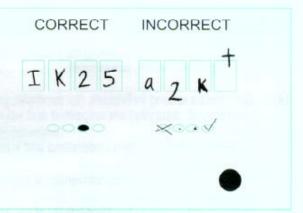
## NATIONAL PARTNERSHIP FOR REINVENTING GOVERNMENT SURVEY 2000

- Please print legibly using a blue or black ballpoint ink pen.
- Pencil or felt tip markers should not be used.
- When entering numbers, enter one per box and stay within the confines of the box.
- For the ovals, make a heavy dark mark that fills the oval completely.
- To change a response, you may use white liquid correction fluid. For the ovals, place an "X" through the first mark and mark the oval for your preferred response.



To protect confidentiality, your responses to this survey will be combined with responses from others in your organization and other Federal agencies into a summary report. No results will be reported for specific individuals. We urge you to take advantage of this opportunity to express your views. Your frank and honest answers are appreciated.

Any information you provide is completely voluntary. While we need your input and urge your cooperation, declining to respond to any item will have no effect on you.

Strongly Agree
Agree
Neither Disagree nor Agree
Disagree
Strongly Disagree

## In my organization:

- There are service goals aimed at meeting customer expectations . . . . . . .

- 5. At the place I work, my opinions seem to count ......

- Employees are rewarded for working together in teams (for example, performance ratings, cash awards, certificates, public recognition)
- Employees in different work units participate in cross-functional teams to accomplish work objectives.
- 10. Recognition and rewards are based on merit .....

Strongly Agree
Agree
Neither Disagree nor Agree
Disagrec
Strongly Disagree

## In my organization:

13.	Employees receive the training they need to perform their jobs (for example, on-the-job training, conferences, workshops)			
14.	Differences among individuals (for example, gender, race, national origin, religion, age, cultural background, disability) are respected and valued			
15.	Supervisors/team leaders understand and support employees' family/personal life responsibilities			
16.	My organization has made reinvention a priority (for example, working smarter and more efficiently)			
17.	In the past two years, the productivity of my work unit has improved			
18.	In the past two years, I have been given more flexibility in how I accomplish my work			
19.	Sign-in sheets and time cards have been eliminated			
20.	Corrective actions are taken when employees do not meet performance standards			
21.	Management and the union(s) work cooperatively on mutual problems (If you don't know, leave this item blank.)			

To A Very Great Extent
To A Great Extent
To A Moderate Extent
To A Limited Extent
Not at all

## To what extent:

22.	Has your organization implemented simplified travel regulations?	
23.	Has your organization streamlined the process for hiring employees?	
24.	Has the use of government credit cards for small office purchases been implemented in your organization?	
25.	Are you clear about how "good performance" is defined in your organization?	
26.	Do you have electronic access to information needed to do your job?	
27.	Is the use of Plain Language writing being emphasized in your workplace? (If you don't know, leave this item blank.)	

Neither Disatisfied  ry Dissatisfied
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40.	Please print the first three numbers of your work location's ZIP Code.
	Work Location ZIP Code
41.	Using the list of organizations on the inside back cover of your folder, print your organization's assigned code.
	Organization Code (See list printed on the inside back cover of your survey folder.)
42.	What is your job category?
	Professional (for example, scientist, engineer, psychologist, attorney)  Administrative (for example, personnel mgmt, budget, contracting, and procurement specialist)  Technician  Clerical (for example, support staff, executive secretary)  Wage Grade
43	Other What is your level of supervisory responsibility?
	None, I am not a supervisor  Team leader  First line supervisor  Manager  Executive
Co	mments: You are our best source of ideas. We invite you to share one or two brief comments or suggestions regarding government reinvention. Please use only black or blue ballpoint pen and stay within the box.

Thank you for participating in the NPR survey!

For your convenience we have provided you with a self-addressed, postage-paid envelope. Please return the survey NO LATER THAN SEPTEMBER 29, 2000, to the address below. Do not bend or fold the survey.

2000 National Partnership Survey c/o Questar P.O. Box 64675 St. Paul, MN 55164-9547